

# Lifelong Learning News

Wandsworth Council • Issue 02 • October 2009

**Wandsworth BEST  
Apprenticeships  
Train to Gain  
Your Questions  
Answered**



learning, training and skills



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## Welcome to the second edition of Lifelong Learning News capturing the main highlights of what is happening in the team.

We are delighted to bring you up to date with details of the new building at South Thames College with its official grand opening on October 20th 2009. Formally opening the new facilities will be Kevin Brennan, Minister for Further Education, Skills, Apprenticeships and Consumer Affairs. Next time there will be news and pictures on the refurbishment of Putney School of Art and Design and its grand opening on November 4th 2009.

We are also delighted that two applications to the Department for Business, Innovation and Skills Transformation Fund secured over £221,000 to develop two projects.

Wandsworth GOAL (**Get Onboard And Learn**) will literally drive learning into the heart of the community, on a learning bus equipped with a range of new technology and media aimed at inspiring people living in Wandsworth.

SOUL (**Sounds of Us London**) is a partnership led by Wandsworth with iGospel uk, which will bring together a network of 12 choirs across London. Participants will take part in a programme of vocal, composition and performance training, culminating in a spectacular performance at the Royal Festival Hall in March 2010.

News on how both projects are progressing will be in the next edition of Lifelong Learning News.

If you have any comments, questions or ideas for developing our service, please contact us at:

**edlifelong@wandsworth.gov.uk**

**Santino Fragola**  
Head of Lifelong Learning

# Big Lottery – Young Mums in the Frame

**Below** Pictured below are some of the young mums receiving their certificates of achievement.

Young Mums in the Frame is a photography project funded by the 'Life in London' Big Lottery Family Learning Grant, which encourages families to learn together using a range of digital media.

Twelve young mums, babies and tots from Battersea, Roehampton and Tooting took part in the project, which taught the basics of digital photography.

Trips out to famous London landmarks such as the London Eye and a riverboat trip on the Thames gave the mums plenty of material for their work. They were taught how to edit their photos, resulting in an exhibition and awards ceremony which was held on the 30th June at the Tooting Hub.

**For more information on the 'Life in London' project please contact Sally Plumb on 020 8871 8489.**



# Family Learning

2008/09 has been a great year for Family Learning. To date, Wandsworth has attracted over 1,600 adult learners plus their children, and we are still waiting for more enrolments to come in!

During the year we were successful in attracting extra funding from Family Learning Impact Funding (FLIF), which meant we could focus on delivering additional activities in Roehampton and Battersea.

National Family Week was launched for the first time in May. We ran a range of exciting activities including 'Help I'm a Parent', Family Climbing, Smoothie Making, Rowing, and even a free film viewing of 'A Night At the Museum 2' at the Clapham Picture House. Over 400 families with 600 children attended the activities throughout the week, making the event a huge success.

**“Over 400 families with 600 children attended the activities throughout the week, making the event a huge success.”**

We are looking forward to our next big event in Family Learning, which is the Campaign for Learning's 'Family Learning Festival', which takes place between 17th and 31st October 2009. The main theme for this year's Festival will be 'Get Together – Discover More', with families encouraged to spend more time learning together. A range of exciting activities is being planned in Wandsworth, including Family Drama, Yoga, a Cartoon workshop, Build-a-Beetle and Family Rowing.

If you would like to be added to the mailing list to receive your free Family Learning programme of events or to enter our writing competition please contact:

**Lucin Marshall** on **020 8871 7601** or email **lmarshall1@wandsworth.gov.uk** or visit **www.wandsworthlifelonglearning.org.uk**

# Hola Madrid!

**Right** Santino Fragola, Head of Lifelong Learning, answering questions about Lifelong Learning in Wandsworth.

Lifelong Learning is part of an exciting new project in Europe. It is called Educaemprende which roughly translated from Spanish means 'launch off' and the idea of the project is to help to 'launch' young people off into the world of business and enterprise. We're working with Red Local, an employment and training network formed by 8 of Madrid's town councils, the Centro Territorial de Innovación y Formación Madrid-Este (a regional education centre) and Helsinki University's Department of Continuing Education. The Educaemprende project follows an earlier successful partnership between Wandsworth Council's Economic Development Office and Red Local.

Our first meeting took place earlier this month in Madrid. The temperature was over 38C which was quite hard work for the English contingent, despite the practice we'd had with the heatwave in London the previous week. It was even worse for our Finnish colleague who said she was more used to temperatures that are nearly 20 degrees lower at this time of year!

The meeting lasted for two days and allowed partners to describe the work they do in their own countries and start planning the Educaemprende project together. One of the Spanish partners, Red Local, is taking the lead and will be developing a further range of methods and tools for teachers to use in delivering entrepreneurship and business skills for young people. The UK and Finland will test some of these tools and report on how well they can be adapted and transferred to classrooms in their respective countries.

After our practical planning meeting, we visited a Regional Education Centre and saw examples of some of the methods and activities used in Spanish schools to engage young people and motivate them to develop the skills they will need as their country's future entrepreneurs and business people.

We were particularly impressed by a software programme which helps young people to create and manage a business plan. We saw a practical example of its results the following day when we met some pupils from Las Veredillas Secondary School to hear about a new business that they created and managed to manufacture and market kitchen timers. The pupils we talked to spoke very positively of their experience and said that they had learnt a lot about organisation and working as a team. Their enthusiasm and enjoyment of the project really shone through as did their very good relationship with their teachers.

**“No, it's not the X-Factor judges but speakers preparing to deliver to a packed audience.”**



# Economic Challenge Investment Fund (ECIF)

## Roehampton helps creative industries through the recession

Roehampton University will provide professional development courses worth an estimated £500,000 to people and businesses in London and the south-east who work in the creative industries.

The announcement comes after a successful bid to the Economic Challenge Investment Fund (ECIF), which was established by the Higher Education Funding Council for England (HEFCE). The bid was supported by business organisations including Pearson, Haymarket Media Group and London First.

In total, the ECIF scheme will see fifty-eight universities and colleges in England offer more than £50 million during an 18-month period to help over 50,000 people and 11,700 businesses hit by the recession.

**“A key target group for the project will be those less well represented in the creative industries including women and members of the black and minority ethnic communities.”**

In an effort to address a training shortfall of approximately 64 per cent in the local creative sector, which currently employs 170,000 people, Roehampton University will provide 1,700 free places on non-accredited continuing professional development courses.

A key target group for the project will be those less well represented in the creative industries including women and members of the black and minority ethnic communities. Roehampton University is well-placed to serve this group as over 75 per cent of students are female and over 40 per cent are from an ethnic background. In addition, those who have recently been made unemployed and people wishing to enter or improve their skills within the sector will benefit from the scheme.

As Andy Masheter, Pro Vice-Chancellor, explains:

“During this time of economic difficulty we were keen to try and support and sustain growth in the business sector and it seemed to us that the creative industries are in immediate need of support”.

“Through this scheme, the University will offer participants the opportunity to enhance their skills and boost their performance for free at a time when many individuals and businesses are struggling to stay afloat.”

Further information on film, journalism, media, business, project management and administration courses is available through the scheme, and enrolment details, are soon to be released.

## Celebrate!

**Left** Abrehet Tekle from Balham Community Centre received the Overall Learner of the Year award

**Right** Chris Albury received the Lifelong Learning Outstanding Contribution Award for her work with Wandsworth Mencap



The most enjoyable day of the year for the Adult and Community Learning Team and the Lifelong Learning support staff is the Annual Awards Evening. This takes place in July each year and celebrates the achievements of learners who have taken an accredited course during the academic year. For the last 3 years the venue has been the Civic Suite in the centre of Wandsworth. This is a good venue and allows us to accommodate around 600 people mainly consisting of learners and their families. This year we had around 200 learners who were being presented with certificates of achievement in courses such as IT, literacy, numeracy, music technology, ESOL and hair braiding. The list is long, but reflects the vast array of courses that people can now take in Wandsworth that lead to a formal qualification.

Of course it is not only courses that lead to qualifications that can be taken. In the last edition of Lifelong Learning News I mentioned the four main providers that we have for Adult and Community Learning (South Thames College, Southfields Community College, Putney School of Art and Design and Wandsworth Library Services). We also sponsor many small voluntary and community organisations across the Borough through our ‘Widening Participation’ fund.

During the last academic year (2008/09) around 20 organisations benefited from this fund, with over 500 learners taking part in both accredited and non-accredited courses. The fund is available this year. For more details and an application form please contact:

**Tim Brunt**, Lifelong Learning on: **020 8871 8918** or email **tbrunt@wandsworth.gov.uk**

Back to the awards evening. The evening itself went off very well with certificates being presented by Sean Dunking (Assistant Director for Young People and Learning in Wandsworth) and also our special guest Councillor Kathy Tracey (Cabinet Member for Children’s Services), who is a huge supporter of Lifelong Learning. There were wonderful performances from The Professional Centre Gospel Choir and Theatre 503 (a theatre group based in the Latchmere area of Battersea). The evening culminated in the presentation of certificates to the learners and tutors of the year, with one learner receiving our prestigious ‘Overall Learner of the Year’. For the first time this year we also presented a Lifelong Learning ‘Outstanding Contribution’ award, and this went to Chris Albury of Wandsworth Mencap. Refreshments were then definitely required!

I mentioned it was the most enjoyable day of the year for the team; well, with all the work put in before and during the day, it is also the most tiring day of the year as well. But well worth it!

**“This year we had around 200 learners who were being presented with certificates of achievement...”**

# Wandsworth BEST

## Wandsworth Council's Education and Business Partnership



The aim of BEST is to improve the motivation and achievement of young people with the support of employers. We want to prepare Wandsworth students for the world of work and ensure they have the skills required for working in the 21st century.



Battersea Cats & Dogs Home recently developed a social enterprise challenge resource aimed at students at secondary school.



**Right** Emma the Border Terrier takes time out for the cameras



### **Battersea Cats & Dogs Home Social Enterprise Challenge.**

Battersea Cats & Dogs Home recently developed a social enterprise challenge resource aimed at students at secondary school. We decided to use this to run a day event with Year 9 students from Graveney School. The event was part of the two-week summer activity programme and employers from various sectors were asked to support the day.

The aim of the day was for the students to start to understand the concept of social and awareness enterprise, develop personal, learning and thinking skills, and work with an employer. They would understand how a charity operates, the importance of fundraising and how invaluable volunteers are. Other learning opportunities included developing presentation skills and increasing knowledge of the array of different jobs at the Battersea home.

The challenge was to design and plan a new animal rescue home in the borough. Students were divided into groups of 6 working at a table together with an employer – names were quickly exchanged. The employers came from the banking, veterinary, architectural, engineering and charity sectors and they had to quickly grasp the content for the day. They motivated the students and kept them focused on the task in hand. There was much laughter and insight into how creative and resourceful 14 year olds can be!

The day opened with a short film illustrating the work of Battersea Cats and Dogs Home, the importance of volunteering and the different jobs available. Students were asked to use management tools to brainstorm ideas and prioritise them. They used Ordnance Survey maps of Wandsworth and surrounding areas to choose a new location and had to provide evidence of why this site was chosen; dogs definitely need plenty of green space nearby! They had to research the different careers and the skills needed for each of the

roles at the home. During all of these sessions a roaming microphone was used as each group had to report their findings, suggestions and reasoning, and budding presenters quickly emerged.

At the finale each group gave a 2-minute presentation to the whole audience whilst another group evaluated their performance. The evaluation included reporting back on a strength, weakness and most interesting part of each presentation – this showed concentration, thought gathering under pressure and clarity of feedback.

Our young people demonstrated resourcefulness, creativity and the ability to present their ideas to a large audience. We would like to say a big thank you to the Blue Cross Hospital, Devereux Architects, HSBC Bank, Portsmouth University and The Promise charity for Russian children with special needs.

If you would like to know more about BEST please contact:

**Ellie Boorer** on **020 8871 8630**  
or visit **[www.bestebp.org.uk](http://www.bestebp.org.uk)**

# Apprenticeships in Wandsworth Council, Schools and Connexions

Apprenticeships are for all ages!

In Wandsworth we call them Youth Apprentices for 16-24 year olds and 'NVQ Plus' for 24+.

At the moment we have a group of Council and school administration staff studying for their Level 3 Business Administration Apprenticeships. At the end of the year their qualification will be equivalent to 2 A-levels with underpinning Communication and Application of Number at GCSE level. They study for one day a fortnight at our Linden Lodge NVQ centre and their NVQ is accredited through assessment at their usual workplace. The group really enjoy meeting and working together. They also appreciate being able to demonstrate their skills at work which are then part of their qualification.

Paddock School's commitment to the Apprenticeship scheme is exemplary. They have recruited a group of Teaching Assistants who are all studying for their Level 2 ICT qualification. This will up-skill them for both their work in classrooms and on administration. They are studying the equivalent of one day a fortnight and the key study after school. Their tutors are from the City Learning Centre.

Nightingale School has led the way in recruitment of Youth Apprentices. They have 2 Young Apprentices working with students in the school on Sport and Active Leisure, while studying for their Level 2 Apprenticeship with Southfields Community College. When they have completed their qualification, they would like to continue to a Level 3 Apprenticeship.

**“In September we recruited nine Youth Apprentices – aged 16-24, who are now working in the Council, schools and Connexions.”**

In September we recruited nine Youth Apprentices – aged 16-24, who are now working in the Council, schools and Connexions. These young people have been offered a job placement for one year, with one day a fortnight training at Linden Lodge NVQ Centre. This is an opportunity for young people who would prefer to be at work rather than at school or college to gain the equivalent of 5 good GCSEs while working on a training allowance.

All of this relies on the Council and schools working in a new way – both to create these training opportunities, and to enable supervisors to give support to the Youth Apprentices and the NVQ+ staff, both in their assessments for NVQ qualification on the job, and in ensuring that they are succeeding in their training off the job.



Wandsworth Council's LLDD Project has gone from strength to strength. Our database currently consists of 120 clients and we have offered Information Advice and Guidance in our one-to-one sessions with over 80 of these learners. We have successfully placed clients in either training courses, work experience or paid employment. We are maintaining strong partnerships with existing members of our forum, including SHARE Community, Deaf First, South Thames College, Generate, Wandsworth Mind, Platform 1, Thomas Pocklington Trust, Thrive, Better Days and Workshop 305. We continue to build new relationships with other organisations in the Borough, who also aim to improve training and employment opportunities for learners with learning difficulties and/or disabilities.

Social Enterprise projects are progressing. A new training course for LLDD clients is being set up and a variety of employers are interested. Learners have been applying for roles and attending job interviews in areas such as administration, retail, support work, cleaning, catering and teaching positions.

Cielo Perez Pinzon from SHARE Community has been working as a volunteer at the Resources Library at Wandsworth Council's Professional Centre. She said 'My confidence when I first started working at the library was very low. I had no experience and I had very low self-esteem. Now, 3 months later, my whole confidence, fears and self-esteem have developed into a positive, enthusiastic and happy experience, and skills I did not know I had and not thought I was capable of'.

The Royal Court Theatre in Sloane Square offered a work experience placement to South Thames College student, Harry Reynolds. Harry loved his placement, saying 'I have had a whale of a time. They have made me feel so welcome and they have made me feel like a member of the team. I am having a blast'. Paul Handley, Head of Production, said 'Harry has settled into the frenetic business of the Royal Court Theatre as if he'd always been in it. He's worked backstage with the stage, sound and lighting departments as they prepare for a production of Jerusalem by Jez Butterworth. His enthusiasm and openness make him a positive member of

## LLDD Project Update

the team as the workload becomes more stressful the closer we get to opening the production'.

Tina Falekulo from South Thames College completed a work experience placement at Roehampton Library. Barbara Costanzo, Branch Librarian, told us that 'Tina happily and successfully joined the team here at Roehampton Library. She has assisted us in the Children's Library putting books in order and in carrying out various administrative duties for the Librarians. Tina is a very good asset, always willing and very cheerful and the placement has been a great success. We hope to keep Tina on after the official placement has finished'.

Over the coming months we aim to expand our network of employer contacts, and continue to support the learners as they make their journey to successful training and employment.

For further information, please contact:

**Richard Hartnett** on  
**020 8871 8732** or email  
**rhartnett@wandsworth.gov.uk**

## Your Questions Answered

I gave up work ten years ago to bring up my family. As my children are now growing up, I am thinking of looking for a job. However, as I've been out of the labour market for such a long time, I'm not really sure where to start. I have a few GCSEs but no formal training.

**CT, Battersea**



I work full-time as an office administrator but have always dreamed of setting up my own business as a florist. Is it possible to gain the new skills I need, whilst fitting this around the demands of my job?

**JK, Putney**



I've recently started an IT course at my local community centre. Whilst I'm enjoying the course, I feel that the group is moving at a very fast pace and I'm worried about getting left behind. Is there anywhere I can get extra support to make sure I don't get completely lost?

**TF, Roehampton**



I am the father of a six year old girl, who has recently started school. I would like to be able to help my daughter with her homework, but feel that my own English and Maths skills are a bit rusty. Where can I get help?

**SM, Tooting**



You may be interested in signing up for the Personal Best programme, as a way of helping you brush up on your skills and preparing for re-entry into the job market. This is an 8-week programme, for anyone with less than a Level 2 qualification (equivalent to 5 A\* – C GCSEs). It will enable you to gain transferable skills, such as team work, customer service and interview techniques, and provide you with advice on putting together your CV. You will also have an opportunity to undertake a voluntary placement in the local community and gain a Level 1 qualification. Childcare and travel costs will be paid for you, and you will receive careers guidance and support with job-searching at the end of the course. Courses are starting soon at a venue near you!

Contact **Richard Hartnett** on **020 8871 8732** for further details.

South Thames College offer a range of courses in Floristry, which run during the evening and at weekends, at their centres in Tooting, Wandsworth and Balham. There are also evening Floristry courses at the Aspire Centre at Southfields Community College and at Saint Francis Xavier College in Clapham South. You may also find it useful to take a business-related course such as Book-Keeping and Accounts, which you can also take in the evenings at South Thames College.

For further details of the places you can study in Wandsworth visit our website at: **www.wandsworthlife.org.uk** or call **020 8871 8618** and ask to be sent a free copy of our 'Quick Reference Guide' brochure.

It may be useful to have a chat with your tutor at the beginning or end of your next class and explain that you are struggling. He/she may be able to give you some extra support outside of the class, or suggest some exercises you can do to practise your skills in your spare time. You might also want to visit your local library where there will be computers available for use. There is also a Learning Centre at Roehampton Library, where they will draw up a flexible individual learning programme, to enable you to learn at your own pace.

Contact the Library on **020 8871 7642** for further details.

You might find it helpful to enrol on a Family Learning Keeping up with the Children course, to provide you with support with your Maths and English, and build up your confidence with activities such as helping your child to read, if appropriate. You could then progress onto a Skills for Life class where you can gain Level 2 (equivalent to GCSE) qualifications in Literacy and Numeracy. You may also enjoy doing a Family Learning workshop with your daughter. These fun courses provide an opportunity for you to learn with your child, as well as meeting other parents who are in a similar situation. Courses are held at various locations across the Borough, and you can choose from activities such as Football and Numeracy, Bring a Book to Life and Family Smoothie Making to name but a few.

Contact **Lucin Marshall** on **020 8871 7601** for details of the latest Family Learning courses, or for Skills for Life classes, contact **Jane Noulton** on **020 8871 7649**.

# ESF Personal Best – Continuing Good News!

In Wandsworth we have successfully completed our first Personal Best courses at venues in Balham and Roehampton as well as at South Thames College and for Peabody Trust in Clapham Junction.

All learners that completed the course have achieved their Level 1 Personal Best qualification and were presented with their Certificate of Achievement at the Adult Learners Award night on 15 July 2009 at the Civic Suite.

We have been involved in preparing a short film for BBC London which is now live on their website. This followed the life of Antony, one of the learners who attended the course in Roehampton and after years out of work, hopes doing the Personal Best course will help get him back on track.

### This is Antony's story...

In the two and a half years since being out of work, Antony Arthur has had his confidence severely knocked and felt lonely. In his film he talks about why he decided to take part in a scheme called Personal Best which aims to help those who have little or no qualifications. He has just finished an eight-week course achieving a

Level 1 qualification in Volunteering. He now has the opportunity to be chosen to volunteer for the 2012 Olympics.

### What is Personal Best?

Personal Best will help 200 people to gain their first qualification through classes and individual support in the borough of Wandsworth.

The scheme also builds self-esteem through work experience and students gain transferable skills through a nationally recognised qualification in Volunteering.

The Personal Best scheme is relying on the appeal of the London 2012 Games to reach out to communities and to encourage volunteers.

Closer to the time, graduates will be guaranteed an interview as part of the application process to become a 2012 Games Time Volunteer, with up to 10% of volunteers coming from the Personal Best Programme.

### For more information on the project please contact:

**Richard Hartnett** on **020 8871 8732** or **rhartnett@wandsworth.gov.uk**

# South Thames College's Brand New Facilities

South Thames College, situated in the heart of Wandsworth, has had a complete makeover! Your local college has now been transformed into a brand new building, offering state of the art facilities to make sure that every course offered at the college is equipped with only the best, to give our students the first class education they deserve.

In 2006, South Thames College embarked on the Capital Projects programme that involved a £100m new build plan. To date, the first phase of the College's much awaited new facilities has been completed with the second phase, now underway, the refurbishment of the Grade 2 listed building that faces Wandsworth High Street.

The fully equipped, £70m, five-storey building consists of the following:

- Industry standard hair and beauty salons
- A new health and social care wing
- Brand new classrooms
- Sports England standard sports hall, gym and aerobics area
- A state of the art learning resource centre which spans three levels
- Music and TV recording studios with editing facilities
- A photography studio with dark rooms

From September, we welcome new students to our redeveloped Wandsworth campus, and many courses which previously ran at Putney will be offered here. We have also added lots of interesting new courses so there's plenty of choice for everyone. The new facilities also aim to benefit the local community during the recession to make sure that everyone can either upskill or retrain in order to go on to meaningful, long-term employment.

The College offers courses, to suit every need, whether it's taking on a qualification or simply doing an Adult Leisure course for fun! We offer everything from book-keeping, computing and crafts such as cake decorating and jewellery, to fashion, languages and leisure sports such as tai chi, pilates and golf.

Why not come down to the College to see if there's a course for you, or alternatively, call us on **020 8918 7777** or visit **[www.south-thames.ac.uk](http://www.south-thames.ac.uk)** to order a prospectus.

#### **Facts about South Thames College:**

- South Thames College has two main campuses in Wandsworth and Putney as well as centres in Tooting, Battersea and Roehampton.
- Over 21,000 students, school leavers, mature students and international students study at the College each year.

- We cater for over 2,000 16 to 18 year olds, over 150 young people who were previously not in employment education or training, over 100 apprenticeships, over 14,000 adults retraining or upskilling on vocationally related courses, over 800 international students, over 100 Higher Education students and provide training to nearly 100 employers.
- There are nearly 2,000 further, higher and adult education full and part-time courses available covering vocational subjects such as business and administration, computing and IT, media, film and TV, music and performing arts, construction and engineering, design and graphics, skills for life, languages, sports and recreation, hair and beauty, health and care, English, Mathematics and IT as well as degree and professional courses in business, computing, music, healthcare, media and design.

**“The College offers courses to suit every need whether it's taking on a qualification or simply doing an Adult Leisure course for fun!”**



# Train to Gain

During 2008/09 213 candidates successfully participated in our Train to Gain programme. We have delivered NVQs to a very high standard in Health & Social Care, Management, Support Teaching and Learning in Schools, Playwork, ITQ, Cleaning and Support Services, Business Administration and Customer Services as well Skills for Life (Literacy and Numeracy).

During 2009/10 we are looking to continue to build on our success and expand our programme to include small businesses in the borough to help them upskill their employees.

The service has just won an additional ESF contract worth almost £600,000 which will target 500 candidates across 6 South London boroughs.

For more information on Train to Gain please contact:

**Tim Brunt**  
Lifelong Learning

**020 8871 8918**

If you wish to contact the Lifelong Learning team please call 020 8871 8493, or visit our website: [www.wandsworthlifelonglearning.org.uk](http://www.wandsworthlifelonglearning.org.uk)

If you have difficulty understanding this in English, please contact: Wandsworth Interpreting Service  
Tel: 020 8672 1043/3649

## Punjabi

ਜੇਕਰ ਇਸ ਨੂੰ ਅੰਗਰੇਜ਼ੀ ਵਿਚ ਸਮਝਣਾ ਤੁਹਾਡੇ ਲਈ ਮੁਸ਼ਕਿਲ ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਸੰਪਰਕ ਕਰੋ :

ਵਾਂਡਜ਼ਵਰਥ ਇੰਟਰਪ੍ਰੀਟਿੰਗ ਸਰਵਿਸ

ਟੈਲੀਫੋਨ ਨੰਬਰ 0208 672 1043/ 3649

## Hindi

यदि आपको इसे अंग्रेज़ी में समझने में कठिनाई होती है, तो कृपया सम्पर्क करें:

वॉन्डज़वर्थ इंटरप्रीटिंग सर्विस , टेलिफोन नंबर - 0208 672 1043/3649

## Urdu

"0208672 1043.3649:ن"

" اگر آپ کو اسے انگریزی میں سمجھنے میں دشواری ہو، تو براہ مہربانی رابطہ کیجئے: واڈز ورتھ انٹراپریٹنگ سروس ٹیلی فون"

## Bengali

যদি এতে ইংরেজীতে যা লেখা আছে বুঝতে আপনার সমস্যা হবে তবে ওয়াডস্‌ওয়ার্থ ইন্টারপ্ৰেটিং সার্ভিসের সাথে 020 8672 1043/3649 নম্বরে যোগাযোগ করুন।

## French

Si vous avez des difficultés pour comprendre ceci en anglais, alors sil vous plaît contactez: Le service d'interprétation de Wandsworth, tél: 020 8672 1043/3649.

## Gujarati

જો આપને આ અંગ્રેજીમાં લખાયેલાં મુદ્દેથી ૫૬૫ની હોષ થો મહેરબાની કરીને સંપર્ક સાધો.

વોન્ડઝવર્થ ઇન્ટરપ્રિટિંગ સર્વિસ, ટેલિફોન નંબર - 0208 672 1043/3649

## Polish

Jesli bedziecie miec Panstwo problemy w rozumieniu tego tekstu po angielsku prosimy o kontakt: Wandsworth Interpreting Service numer telefonu 0208 672 1043/3649.

**For more information, please contact:**

Wandsworth Council, Lifelong Learning,  
The Professional Centre, Franciscan Road,  
London SW17 8HE **020 8871 8618**